**Large Withdrawal Loss Prevention Questionnaire**

[Bank Logo Here]

Every year consumers lose billions of dollars to scams. We have

identified some concerns regarding your request to conduct a large withdrawal.

Purpose for your request: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:\_\_\_\_\_\_\_\_\_\_\_\_\_\_

|  |  |  |
| --- | --- | --- |
| Providing fully candid and truthful responses to these questions will help us do our best to protect you and your assets. | Yes | No |
| Are you **currently on the phone** with someone guiding you through this request? If yes, please answer with a gesture – head shake or thumbs up. |  |  |
| Were you told **not to tell anyone** the purpose of your withdrawal? |  |  |
| Have you been told to provide a **false reason** for your withdrawal such as purchasing a car or remodeling at your home? |  |  |
| Did someone you have **never met in person** or someone you **haven’t seen in a very long time** ask you to send them money? |  |  |
| Were you recently instructed to **purchase gift cards**? |  |  |
| Has anyone asked to **connect to your computer or mobile phone**? |  |  |
| Have you recently talked to a **government official** who is demanding money to avoid arrest, deportation, fines, to pay unpaid taxes, or **your bank** to secure your accounts or help with a criminal investigation of an employee? |  |  |
| Did you recently receive a deposit from someone you don’t know and need to **withdraw the funds to send to someone else**? |  |  |
| Were you recently told you won a **lottery or sweepstakes** but need to pay taxes or fees first? |  |  |
| Did you receive an **urgent call** from a family member who is in trouble or injured? |  |  |
| Were you told to take cash to deposit into a **bitcoin/cryptocurrency ATM**? |  |  |
| Are you withdrawing these funds because you are being **harassed or threatened**? Is something **bad** going to happen if you don’t complete this transaction? |  |  |

If you answered “Yes” to any of these questions, there is a chance you are being victimized by a scam. The decision to continue with your request is at your own discretion. Threats of physical harm or extortion should be reported to your local police department immediately.

By signing this form, I direct {your bank name} to process my request.

|  |  |
| --- | --- |
| Customer Name (printed) | Bank Employee Signature |
| Customer Signature | Bank Supervisor Signature |

Signed copy handed to customer